



The WoodGuys is on your job! What to expect /How to prepare

Typically, our crews will arrive at your project every morning between 8:00-8:30. We sometimes run into delays, but generally this is our target start time for each project. (Expect later start times for projects further from central Denver.)

We are generally finished and start wrapping up between 4:00-4:30 daily.

To begin: Please make sure that everything is out of the way so that we may begin work on your project upon our arrival: all work areas should be cleared of furniture and valuable items, including artwork, books, delicate items, paperwork, and brick-a-brac. Kitchen shelves should be cleared entirely of small appliances, food, dishes, cutlery, linens, etc.

If you have contracted with us to move your furniture, please make these items are prepped and ready to be moved: remove all items from shelves and empty all drawers. We will be moving large items only, such as a sofa and dining table, etc. Please ask us specifically about moving specialty items, such as antiques or pianos. You should remove all smaller items (art work, small tables and chairs, table-top items, personal items, paperwork, books and magazines, etc.). You do not have to empty the fridge, although items will likely be jostled during moving, so we recommend that you remove items that can easily be spilled. We will try to move the fridge as close to your kitchen as possible but away from the work area, such as into the laundry room or garage, where it will be plugged in and still accessible.

You can expect to experience some noise and smell while we work. And while we operate at 95% dust containment, some minor dust will still be stirred up simply by the work process.

While it will be obvious that work is continuing at your job-site during the progression of your project, you can expect to find a clean, tidied-up work space at the conclusion of work each day.

We will require easy access to the job at the start of each work day: a hidden key, a lock-box or garage code, or meeting someone who intends to be at the job for the duration. We routinely meet with the owner the first day, then are happy to supply our own lock box where we can store your home keys during the project.

We try to keep people in their home, and create as little disruption as possible, during the progress of our work. Only on days that we are applying stain and/or finish coats should you be prepared to depart the premises for the entire day. You will be informed about timeframes for re-access to the property after application of the finish coats (usually 8 to 10 hours after completion). If this isn't true for your project for some reason, your project manager will notify you.

All animals should be out of the house for the entire duration of the project. Dogs should be kept off newly finished floors until the floor is entirely cured, approximately 10 days post-completion.

Please notify us of where the breaker box is located on the property.

If we are contracted for installation work, wood will be delivered to the job-site approximately 5 to 10 days prior to job start and will need to be stored inside, in a climate-controlled area, so that the wood can acclimate to your home's environment prior to beginning installation.

To help maintain your woodwork in the best possible condition, for the longest possible time, we strongly recommend the use of a whole-house humidifier – which should be up and running prior to the start of your job and be continuously functioning afterward.



Once you have accepted the proposal for your project and are on the schedule with a signed estimate, we are happy to provide you with 3 custom color samples from which you can select your stain color. If we are staining your floor (if a stain line-item charge is listed on your Estimate form), each additional custom color sample is provided at a charge of \$65 each.

If you have any questions about the work being done while it's in process, please don't hesitate to ask your WoodGuys' crew.